# TORO TOM'S SPORTS BAR AND GRILL

**BUSINESS PLAN** 



## **Executive Summary**

Where Sports, Family, and Fun Unite - Toro Tom's Sports Bar and Grill: Your Home for Game Time

#### **Business Overview**

Toro Tom's Sports Bar and Grill is a family-friendly destination for sports viewing located in Lexington, NE, USA. We aim to create a welcoming environment for sports enthusiasts of all ages, where families can gather to enjoy their favorite games together. With a diverse menu of delicious food and drinks, we strive to become the go-to spot in Lexington for sports entertainment.

#### Mission

Our mission is to provide a family-friendly environment where sports enthusiasts can come together to enjoy their favorite games while enjoying delicious food and drinks. We aim to create a sense of community and camaraderie among our customers, making Toro Tom's Sports Bar and Grill the go-to destination for sports entertainment in Lexington.

#### Problem

There is a lack of family-friendly sports bars in the Lexington area where sports enthusiasts of all ages can gather to watch games in a welcoming environment. Many sports bars cater primarily to adult audiences, leaving families with limited options for enjoying sports viewing together.

#### Solution

Toro Tom's Sports Bar and Grill aims to fill this gap by offering a family-friendly space where sports enthusiasts of all ages can gather to watch their favorite games in a welcoming environment. Our diverse menu of delicious food and drinks will appeal to a wide range of tastes, making us the top choice for sports entertainment in Lexington.

### Primary Products & Services

Our primary products and services include a variety of food and drinks, sports viewing on multiple screens, a welcoming atmosphere for families, and special events for sports enthusiasts.

### Primary Business Model

Our primary business model is to generate revenue through the sales of food and drinks, event hosting, and sponsorships. We aim to create a profitable business by attracting a loyal customer base through our welcoming

environment and delicious offerings.

### **Industry Overview**

The sports bar industry is a competitive market, with many establishments vying for the attention of sports enthusiasts. However, there is a growing demand for family-friendly sports bars that cater to a wide range of ages and tastes, presenting an opportunity for Toro Tom's Sports Bar and Grill to thrive in the Lexington area.

### **Core Marketing Activities**

Our core marketing activities will include social media promotion, local advertising, special events, and community partnerships. We will focus on creating a strong online presence and word-of-mouth advertising to attract customers to Toro Tom's Sports Bar and Grill.

### **High-Level Financial Targets**

Our high-level financial targets include achieving steady revenue growth, maintaining strong profit margins, and building a loyal customer base. We aim to become a profitable business within the first year of operation and continue to expand our offerings to meet the needs of our customers.

## **SWOT Analysis**

### Strengths

- 1. Prime location in a high-traffic area
- 2. Family-friendly atmosphere catering to a wide demographic
- 3. Diverse menu offering delicious food and drinks
- 4. Emphasis on creating a sense of community and camaraderie
- Unique trait of welcoming sports enthusiasts of all ages

### **Q** Weaknesses

- 1. Reliance on sports events for customer traffic
- Seasonal fluctuations in business due to sports seasons
- 3. Potential competition from other sports bars in the area
- 4. Limited marketing budget for extensive promotions
- 5. Dependence on a specific demographic of sports enthusiasts

### **Y** Opportunities

- Collaboration with local sports teams for promotional events
- 2. Hosting special events and themed nights to attract more customers
- 3. Expanding menu options to cater to dietary preferences and trends
- 4. Partnering with local businesses for crosspromotions and discounts
- 5. Implementing loyalty programs to retain customers and encourage repeat visits

### Threats

- Economic downturn affecting discretionary spending on entertainment
- 2. Changing consumer preferences towards healthier dining options
- 3. Regulatory changes impacting alcohol licensing and serving hours
- 4. External factors like weather affecting foot traffic to the establishment
- 5. Sudden emergence of new competitors in the same market niche

## **Business Models**

In the business plan for Toro Tom's Sports Bar and Grill, we will explore different business models to maximize revenue and customer satisfaction.

#### Traditional Brick-and-Mortar Model

The traditional brick-and-mortar model involves operating a physical sports bar and grill location.

### Advantages

- Provides a physical space for customers to gather and watch sports
- Allows for in-person interactions and social connections
- Opportunity to create a unique atmosphere and experience

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- High upfront costs for location and equipment
- Maintenance and rental expenses can be significant
- Competition from other brick-and-mortar establishments

### Online Ordering and Delivery Model

The online ordering and delivery model focuses on providing convenience to customers who prefer to enjoy our food and drinks at home.

### Advantages

- Expands customer reach beyond local area
- Increases revenue through online orders
- Convenience for customers who prefer at-home dining

### Challenges

- Logistics of delivery and maintaining food quality
- Competition with established delivery services
- Potential for lower profit margins due to delivery fees

### **Event Hosting and Catering Model**

The event hosting and catering model targets private events and gatherings that require food and beverage services outside of regular business hours.

### Advantages

- Additional revenue stream from events and catering services
- Opportunities for partnerships with event planners and businesses
- Flexibility in pricing and menu options for different events

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- Requires additional staffing for event management
- Competition with specialized catering companies
- Dependence on seasonal demand for events

### Membership and Loyalty Program Model

The membership and loyalty program model aims to build a loyal customer base through exclusive perks and rewards for frequent patrons.

### Advantages

- Encourages repeat business and customer retention
- Data collection for personalized marketing strategies
- Opportunities for upselling and cross-promotions

#### Challenges

- Initial investment in developing and maintaining the program
- Ensuring the program offers value to customers
- Managing customer expectations and feedback

#### Sports Merchandise and Memorabilia Model

The sports merchandise and memorabilia model involves selling branded merchandise and sports memorabilia to customers as additional revenue streams.

### Advantages

- Diversifies revenue sources beyond food and drinks
- Appeals to sports enthusiasts looking for collectibles
- Enhances brand visibility and loyalty through merchandise

### X Challenges

- Inventory management for seasonal and unique items
- Competition with online and specialty sports merchandise retailers
- Initial investment in stocking and promoting merchandise

#### Digital Marketing and Sponsorship Model

The digital marketing and sponsorship model focuses on leveraging online platforms and partnerships with brands to increase visibility and revenue.

### Advantages

- Targeted marketing campaigns to reach specific audiences
- Potential for sponsorships and collaborations with sports brands
- Data analytics for tracking marketing performance

### Challenges

- Keeping up with digital marketing trends and algorithms
- Identifying and negotiating partnerships with relevant sponsors
- Balancing promotional content with organic engagement

## Viability Analysis



The viability of Toro Tom's Sports Bar and Grill is supported by several key factors. Firstly, the location of the establishment in a high-traffic area of Lexington ensures a steady flow of customers. Being situated in a family-friendly neighborhood also attracts a diverse clientele, including sports enthusiasts of all ages. Additionally, the emphasis on creating a welcoming and inclusive environment sets Toro Tom's apart from other sports bars in the area, appealing to a wider range of customers.

#### Market Analysis

The sports bar industry in the United States continues to grow, with an increasing number of people looking for places to watch their favorite teams play. According to a report by Statista, the combined revenue of sports bars in the US is expected to reach \$24.97 billion by 2025. With the rising popularity of sports viewing, there is a significant market opportunity for Toro Tom's to capture a share of the market.

### Competitive Landscape

While there are other sports bars in Lexington, Toro Tom's unique focus on creating a family-friendly environment sets it apart from the competition. By offering a diverse menu of delicious food and drinks, as well as a variety of entertainment options for customers of all ages, we believe Toro Tom's has a competitive edge in the market.

### **Financial Projections**

Based on market research and industry trends, we project a steady increase in revenue for Toro Tom's Sports Bar and Grill over the next five years. With an initial investment in marketing and promotions to attract new customers, we anticipate a strong return on investment. By focusing on customer satisfaction and repeat business, we aim to establish Toro Tom's as a profitable and sustainable business in the community.

#### Sources:

Statista - https://www.statista.com/topics/978/sports-bars/

## **Industry Overview**

### 65%

**Number of Sports** Enthusiasts in Lexington

### \$75K

Annual Spending on Sports **Entertainment in Lexington** 

### 80%

Percentage of Families Interested in Sports Viewing

Toro Tom's Sports Bar and Grill is entering the competitive industry of sports bars, where customers have numerous options for where to watch their favorite games and enjoy food and drinks. The industry is saturated with traditional sports bars, as well as newer concepts that appeal to a younger demographic with trendy decor and craft cocktails. However, Toro Tom's differentiates itself by focusing on creating a family-friendly environment that welcomes sports enthusiasts of all ages.

#### Market Trends:

- The sports bar industry continues to evolve, with an increasing demand for unique and experiential dining experiences.
- Customers are looking for venues that offer a wide variety of sports viewing options, including streaming services for niche sports.
- Health-conscious consumers are seeking healthier menu options, such as vegetarian and gluten-free choices.
- The rise of social media has made it crucial for sports bars to engage with customers online and create a strong brand presence.

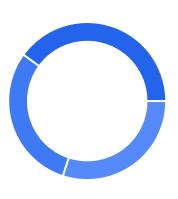
### Competitive Analysis:

- Toro Tom's Sports Bar and Grill will face competition from established sports bars in the Lexington area, such as Buffalo Wild Wings and Hooters.
- Other local restaurants and bars may also pose a threat by offering sports viewing options or similar menu offerings.
- To stand out in the competitive market, Toro Tom's will focus on providing exceptional customer service, a welcoming atmosphere, and a diverse menu to cater to a variety of tastes.

### Target Market:

- Toro Tom's target market includes families, sports enthusiasts, and community members looking for a fun and welcoming place to watch games.
- The sports bar will appeal to patrons of all ages, with a special focus on attracting families with children who want to enjoy a night out together.
- Additionally, Toro Tom's will target local sports teams, clubs, and organizations looking for a venue to host events and watch parties.

## **Target Audience**



#### 40% - Sports Enthusiasts

Passionate fans who love watching sports

#### 30% - Families

Groups looking for family-friendly entertainment

#### 30% - Foodies

Customers interested in diverse menu options

Toro Tom's Sports Bar and Grill aims to attract a diverse range of customers who share a passion for sports and community. Here are five key target audiences for the establishment:

#### Families with children

Families with children who enjoy watching sports together in a family-friendly environment.

#### Profile

- Parents with young children
- Appreciates a welcoming and inclusive atmosphere
- Values quality family time

### Goals

- Enjoy sports viewing as a family
- Find a welcoming space for children
- Have a diverse menu suitable for both kids and adults

#### \* Behavioural Considerations

- Will prioritize venues that cater to families
- Likely to visit during family-friendly hours
- May prefer quieter areas for children

### Frustrations

- Limited family-friendly sports viewing options
- Difficulty finding a comfortable environment for children
- Lack of menu options for both kids and adults

#### Preferences

- Family-friendly seating arrangements
- Kid-friendly menu options
- Variety of sports channels for all ages

### Where to Find

- Local community events
- Youth sports games
- Family-oriented establishments

### Sports Enthusiasts

Individuals who are passionate about sports and enjoy watching games in a lively and engaging setting.

- Profile
- Avid sports fans
- Seeks a vibrant sports atmosphere
- Values camaraderie with fellow fans
- Goals
- Watch sports games with fellow enthusiasts
- Experience a lively and engaging atmosphere
- Enjoy a diverse menu of food and drinks
- \* Behavioural Considerations
- Likely to visit during popular game times
- Enjoys interacting with other fans
- May participate in sports-related discussions

- Frustrations
- Limited options for sports viewing
- Lack of engagement with other fans
- Limited variety in food and drink offerings
- Preferences
- Large screens for optimal viewing
- Sports-themed decor and memorabilia
- Variety of draft beers and game-day snacks
- Where to Find
- Sports bars and pubs
- Local sports events
- Sports merchandise stores

### **Local Community Members**

Residents of Lexington, NE, who are seeking a social hub for sports entertainment and community gatherings.

- Profile
- Locals interested in sports events
- Values community connections
- Seeks a familiar and welcoming environment

- Frustrations
- Limited social gathering spaces
- Lack of community-focused events
- Wanting a place for local sports team support

- Goals
- Connect with fellow community members
- Engage in local sports events
- Support and celebrate local sports teams

- Preferences
- Community-driven events and promotions
- Local sports team memorabilia
- Community notice boards for events

- \* Behavioural Considerations
- Likely to visit with friends and neighbors
- May attend community events hosted by the bar
- Supportive of local sports teams

- Where to Find
- Local community centers
- City-wide events
- Neighborhood gatherings

#### **Business Professionals**

Working individuals in Lexington, NE, looking for a casual yet professional environment to unwind and network during sports events.

- Profile
- Professionals seeking networking opportunities
- Values a relaxed yet upscale atmosphere
- Appreciates quality food and drinks
- Goals
- Network with peers in a casual setting
- Conduct informal business discussions
- Enjoy high-quality food and drinks
- \* Behavioural Considerations
- May visit after work hours for networking
- Likely to host business gatherings at the bar
- Interested in special business event packages

- Frustrations
- Limited networking spaces outside of work
- Wanting a casual place for business meetings
- Lack of upscale sports viewing venues
- Preferences
- Separate areas for private discussions
- Upscale bar setting with comfortable seating
- High-quality food and beverage options
- Where to Find
- Local business networking events
- Chamber of Commerce meetings
- After-work social gatherings

#### **Tourists and Travelers**

Visitors to Lexington, NE, seeking a local sports bar experience and a taste of the community atmosphere.

- Profile
- Travelers looking for local entertainment
- Values unique community experiences
- Intrigued by sports culture

- Frustrations
- Limited knowledge of local entertainment spots
- Wanting to experience the local sports scene
- Uncertainty about where to find community events

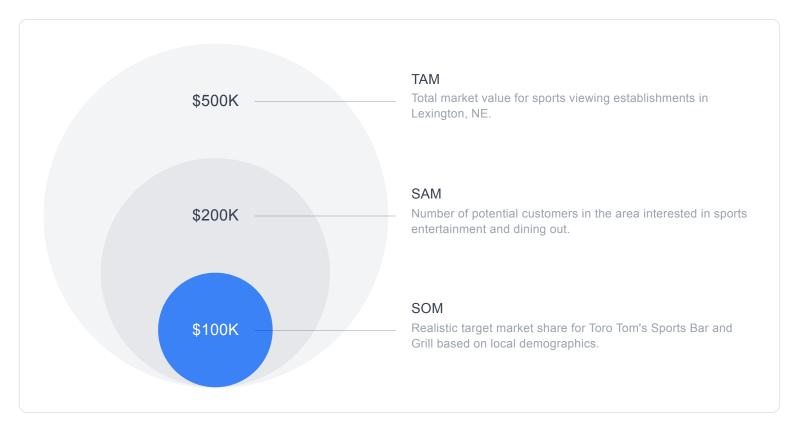
- Goals
- Experience local sports culture
- Connect with locals and other travelers
- Enjoy a memorable dining and entertainment experience

- Preferences
- Local sports team merchandise
- Traditional local food and drink options
- Information on community events and attractions

- \* Behavioural Considerations
- Likely to seek local recommendations
- Open to engaging with locals and other tourists
- Interested in exploring community events

- Where to Find
- Tourist information centers
- Local hotels and accommodations
- Visitor information boards

### Market Size & Trends



In the dynamic landscape of the sports entertainment industry, it is crucial for Toro Tom's Sports Bar and Grill to stay informed about the latest market trends to remain competitive and meet the evolving needs of our customers.

### Increased Demand for High-Quality Viewing Experience

Sports fans are seeking immersive and high-definition viewing experiences to enhance their enjoyment of games.

### Key Points

- Emphasis on large, high-resolution screens
- Enhanced audio systems for a stadium-like atmosphere
- Access to a variety of sports channels and packages

### How to Leverage

- Invest in state-of-the-art AV equipment
- Offer exclusive viewing packages for major sporting events
- Host live viewing parties and events

### Growing Popularity of Health-Conscious Menus

Consumers are becoming more health-conscious and seeking nutritious dining options even in sports bar settings.

### Key Points

- Incorporating fresh and locally sourced ingredients
- Providing diverse menu options including vegetarian and gluten-free choices
- Offering nutritional information for menu items

### How to Leverage

- Partnering with local farms and suppliers for fresh produce
- Creating a separate section on the menu for healthy choices
- Launching themed healthy eating promotions or nights

### Rise of Social Media Influence on Customer Engagement

Social media platforms play a significant role in shaping customer preferences and driving engagement with sports-related content.

### Key Points

- Utilizing social media for promotions and event updates
- Encouraging user-generated content and reviews
- Collaborating with influencers for brand awareness

### How to Leverage

- Establish a strong social media presence across platforms
- Run interactive social media campaigns and contests
- Engage with customers through personalized responses and content

#### Market Size and Trends

The sports bar industry is booming, with a growing demand for establishments that cater to sports enthusiasts of all ages. According to a report by Statista, the market size for sports bars in the United States was estimated to be \$11.5 billion in 2021, with an expected annual growth rate of 3.6% over the next five years.

One of the key trends in the sports bar industry is the shift towards family-friendly environments. More and more consumers are looking for places where they can enjoy watching their favorite games with their loved ones, in a welcoming and inclusive setting. This trend is driven by a desire for social experiences and a sense of community, which Toro Tom's Sports Bar and Grill aims to capitalize on.

Another trend that is shaping the sports bar industry is the demand for diverse and high-quality food and beverage options. Customers are becoming increasingly discerning when it comes to their dining choices, and are looking for sports bars that offer more than just standard pub fare. Toro Tom's will differentiate itself by offering a menu that caters to a wide range of tastes, with options for both traditional and health-conscious consumers.

In conclusion, the sports bar industry is experiencing steady growth, with a focus on family-friendly environments and diverse dining options. Toro Tom's Sports Bar and Grill is well positioned to capitalize on these trends and become a premier destination for sports entertainment in Lexington.

## **Competitor Analysis**

Competitor	Toro Tom's Sports Bar and Grill	Big Al's Sports Bar	The Sports Hub	Sports Central Grill
Customer Service	Exceptional	Average	Satisfactory	Mediocre
Menu Variety	Extensive	Limited	Moderate	Basic
Family-Friendliness	High	Low	Medium	Limited
Atmosphere	Inviting	Standard	Casual	Plain
Community Engagement	Active in local events	Minimal engagement	Occasional events	Rare participation

In the competitive landscape of sports bars, Toro Tom's sets itself apart by focusing on creating a welcoming and family-friendly environment. While many sports bars cater primarily to adult patrons, we strive to appeal to a wider audience by offering a space where families can come together to enjoy their favorite games. This emphasis on inclusivity will differentiate us from other establishments in the area and attract a diverse clientele seeking a fun and lively atmosphere to watch sports.

### **Competitor Analysis**

#### **Differentiation Strategy**

Toro Tom's will differentiate itself from competitors by prioritizing a family-friendly environment and fostering a sense of community. While other sports bars may focus solely on catering to adult sports fans, we will offer a welcoming space where patrons of all ages can come together to enjoy the game. By providing a diverse menu of delicious food and drinks, along with a variety of entertainment options, we aim to create a unique experience that appeals to a broad range of customers.

#### **Target Market**

Our primary target market includes families, sports enthusiasts, and community members seeking a vibrant and welcoming environment to watch games. By catering to a diverse audience, we aim to establish Toro Tom's as the go-to destination in Lexington for sports entertainment. We will conduct market research to identify the specific needs and preferences of our target market and tailor our offerings accordingly to stay competitive in the industry.

#### **SWOT Analysis**

To identify our strengths, weaknesses, opportunities, and threats in the competitive landscape, we will conduct a comprehensive SWOT analysis. This analysis will help us better understand our position in the market and develop strategic initiatives to capitalize on our strengths and mitigate potential weaknesses and threats. By staying informed

and adaptable, we will be able to navigate the competitive landscape effectively and position Toro Tom's for long-term success.

## **Core Offerings**

Toro Tom's Sports Bar and Grill offers a variety of products and services that cater to sports enthusiasts of all ages, creating a welcoming and community-centered environment for families to enjoy their favorite games together. Each core offering is designed to enhance the overall sports viewing experience and provide a diverse range of food and beverages to satisfy customers.

#### Sports Viewing Experience

High-quality screens and sound systems for optimal viewing of sporting events.

### Advantages

- Immersive sports viewing environment
- Regularly updated event calendar
- Family-friendly atmosphere

### ② Target Audience

- Sports enthusiasts of all ages
- Families looking for a fun outing
- Groups celebrating special occasions

#### Marketing & Promotion

- Social media promotions highlighting special events
- Collaboration with local sports teams
- Loyalty programs and discounts for regular customers

### Challenges

- Securing broadcasting rights for popular games
- Balancing demand during peak hours
- Ensuring technical equipment is up to date

### Pricing Strategy

- Cover charge for special events
- Package deals for group reservations
- Competitive pricing on food and drinks

### Execution Strategy

- Regular maintenance of screens and sound systems
- Training staff on handling technical equipment
- Creating a comfortable seating layout for optimal viewing

### Family-Friendly Menu

A diverse menu of appetizers, entrees, and drinks suitable for all ages and tastes.

### Advantages

- Option for customizable platters for sharing
- Healthy menu alternatives for conscious eaters
- Children's menu with interactive activities

### ② Target Audience

- Families with children
- Individuals looking for casual dining options

### ★ Challenges

- Managing inventory for diverse menu items
- Adapting to seasonal food trends
- Catering to dietary restrictions and preferences

- Affordable pricing on family meal deals
- Special discounts for kids' meals

- Customers seeking a variety of food choices
- Marketing & Promotion
- Menu showcases on social media platforms
- Collaborations with local food bloggers for reviews
- Hosting themed dining nights to showcase menu variety

Happy hour promotions on beverages

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- Regular menu updates based on customer feedback
- Training kitchen staff on preparation techniques
- Implementing food safety protocols consistently

#### **Community Events**

Regular events such as trivia nights, karaoke, and live music to engage customers beyond sports viewing.

#### Advantages

- Rotating schedule of engaging events
- Collaborations with local talent for performances
- Themed nights to appeal to different interests

#### ② Target Audience

- Local residents seeking entertainment options
- Groups looking for social gathering spaces
- Customers interested in diverse entertainment experiences

### Marketing & Promotion

- Event announcements on social media and community boards
- Partnerships with local performers and artists
- Engaging with local event organizers for crosspromotion

### Challenges

- Managing event logistics and scheduling
- Ensuring events cater to diverse audience preferences
- Marketing events effectively to attract attendees

#### Pricing Strategy

- Free entry for most events
- Special ticketed events with entertainment acts
- Drink specials during event nights

### Execution Strategy

- Creating event calendars in advance for planning
- Allocating space and resources for event setups
- Training staff on event management and customer interaction

### **Sports Merchandise**

Retail section offering a range of sports merchandise and apparel for fans to show their team pride.

### Advantages

- Diverse selection of team merchandise
- Customization options for personalized items
- Partnership with local sports teams for exclusive items

### Challenges

- Rotating inventory to match seasonal demand
- Keep up with licensing agreements for authentic merchandise
- Managing supply chains for timely restocking

- ② Target Audience
- Sports fans looking for team gear
- Gift shoppers seeking sports-related items
- Collectors interested in unique merchandise
- Marketing & Promotion
- Merchandise showcases in-store and online
- Collaborations with sports influencers for promotions
- Hosting merchandise launch events for new collections

- Pricing Strategy
- Competitive pricing on merchandise
- Seasonal discounts and clearance sales
- Exclusive deals for loyal customers

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- Regular inventory audits and updates
- Training staff on product knowledge and customer service
- Implementing digital payment options for seamless transactions

#### **Private Event Spaces**

Reserved areas for private parties, celebrations, and corporate events with personalized services.

### Advantages

- Flexible layout options for different event sizes
- Customizable menus to cater to diverse preferences
- Dedicated event coordinator for seamless planning

### Target Audience

- Event planners organizing private gatherings
- Businesses looking for venue options
- Families celebrating special occasions

#### Marketing & Promotion

- Promotions on event planning websites and directories
- Collaborations with event vendors for package deals
- Hosting open house events to showcase event spaces

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- Balancing private events with regular business operations
- Managing multiple bookings and schedules
- Ensuring privacy and exclusivity for clients

#### Pricing Strategy

- Rental fees based on space and duration
- Catering packages tailored to event needs
- Discount options for recurring bookings

- Clear event booking policies and contracts
- Training staff on event setup and coordination
- Regular communication with clients for personalized service

## **Secondary Offerings**

In addition to providing a space for sports viewing and dining, Toro Tom's Sports Bar and Grill offers a variety of secondary products and services to enhance the customer experience and expand revenue streams.

#### Game Day Specials

Exclusive food and drink specials available during major sports events.

#### Advantages

- Enhances customer experience
- Attracts repeat business
- Increases revenue during peak times

#### Target Audience

- Sports enthusiasts
- Families
- Groups of friends

#### Marketing & Promotion

- Social media promotion
- In-house signage
- Email marketing campaigns

#### Challenges

- Managing inventory
- Ensuring profitability of specials
- Competition from other specials

#### Pricing Strategy

- Competitive pricing
- Bundle deals
- Happy hour discounts

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- Collaborate with the kitchen staff to create special menu items
- Train staff on promoting and upselling specials
- Monitor sales and customer feedback to adjust offerings

### Sports Merchandise

Customized merchandise such as branded t-shirts, hats, and mugs featuring Toro Tom's logo and sports-related designs.

### Advantages

- Creates brand visibility
- Provides additional revenue stream
- Builds customer loyalty

### ② Target Audience

- Sports fans
- Locals looking for souvenirs
- Gift shoppers

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- Design and production costs
- Inventory management
- Competition from online retailers

- Tiered pricing based on item
- Bundle discounts for multiple items
- Limited edition items at premium prices

#### Marketing & Promotion

- Display merchandise prominently in the establishment
- Offer exclusive merchandise during special events
- Collaborate with local sports teams for co-branded items

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- Partner with a local vendor for merchandise production
- Create a dedicated section in the bar for merchandise display
- Train staff on product features and benefits for upselling

#### **Private Viewing Rooms**

Exclusive rooms equipped with large screens for private sports viewing parties or events.

### Advantages

- Provides VIP experience
- Increases revenue from group bookings
- Differentiates from competitors

### ② Target Audience

- Corporate groups
- Birthday parties
- Fantasy sports leagues

### Marketing & Promotion

- Create a dedicated page on the website for room bookings
- Offer package deals for special occasions
- Partner with local businesses for corporate events

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- Managing reservations
- Ensuring room availability
- Balancing demand for private rooms with regular seating

### Pricing Strategy

- Room rental fee
- Minimum spend requirement for food and drinks
- Premium pricing for peak hours

### Execution Strategy

- Train staff on room features and technology
- Develop a reservation system to manage bookings
- Collaborate with the kitchen for customized catering options

### Kids' Play Area

Designated area within the establishment with games and activities for children.

### Advantages

- Increases family-friendly appeal
- Attracts a wider demographic
- Enhances overall customer experience

### ② Target Audience

- Families with young children
- Parents looking for kid-friendly venues

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- Safety regulations for kids' area
- Staff supervision and monitoring
- Ensuring cleanliness and maintenance

- Free for dining families
- Entry fee for non-dining families

- Birthday party planners
- Marketing & Promotion
- Promote as a family-friendly environment on social media
- Create kids' play area flyers for local distribution
- Offer incentives for repeat visits with a loyalty program

Special promotions for birthday parties

#### Execution Strategy

- Designate a staff member as the play area supervisor
- Regularly inspect and clean the play equipment
- Coordinate with the kitchen for kids' meal options

#### Live Music Nights

Scheduled evenings with live performances from local musicians and bands.

### Advantages

- Diversifies entertainment offerings
- Attracts a new audience segment
- Enhances the overall ambiance of the establishment

### ② Target Audience

- Music enthusiasts
- Local community seeking entertainment
- Groups looking for nightlife options

#### Marketing & Promotion

- Promote upcoming music nights on social media and local event calendars
- Collaborate with local music blogs for coverage
- Offer advance ticket sales with promotional discounts

### Challenges

- Booking and scheduling performers
- Sound and equipment setup
- Balancing music volume with dining ambiance

### Pricing Strategy

- Entry fee or ticket sales
- Minimum spend on food and drinks
- VIP seating packages at premium prices

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- Establish a roster of local musicians for regular performances
- Invest in quality sound equipment for live performances
- Train staff on event logistics and handling ticket sales

### Sports Trivia Nights

Weekly trivia events focused on sports knowledge with prizes for winners.

### Advantages

- Encourages repeat visits
- Fosters a sense of community
- Provides a unique entertainment option

#### ② Target Audience

- Sports fans
- Trivia enthusiasts

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- Creating engaging trivia questions
- Logistics of hosting a trivia event
- Ensuring fair play and prize distribution

- Free entry with food and drink purchase
- Specials on trivia night food and drinks

- Groups looking for interactive entertainment
- Marketing & Promotion
- Promote trivia nights on social media and community boards
- Partner with local sports organizations for copromotion
- Feature past winners and trivia highlights on the website

Premium pricing for themed trivia events

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- Develop a rotating schedule of trivia themes
- Train staff on hosting trivia events and prize distribution
- Create a leaderboard system for tracking scores and awarding prizes

### Themed Event Nights

Special event nights with themed decorations, menu items, and activities.

### Advantages

- Creates excitement and buzz
- Boosts mid-week business
- Encourages group bookings

### ② Target Audience

- Theme night enthusiasts
- Regular patrons looking for variety
- Groups celebrating special occasions

#### Marketing & Promotion

- Create event posters and digital invites for themed nights
- Engage with themed event influencers for promotion
- Offer early bird discounts for pre-bookings

### Challenges

- Theme selection and planning
- Balancing regular menu with themed offerings
- Sustaining interest in recurring themes

### Pricing Strategy

- Entry fee for themed events
- Special pricing on themed menu items
- VIP packages with exclusive perks

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- Develop a calendar of themed events for the year
- Coordinate with the kitchen for themed menu creation
- Train staff on themed event protocols and customer engagement

### **Sports Viewing Packages**

Tailored packages for group reservations with dedicated seating, food, and drink options during live sports games.

### Advantages

- Streamlines group bookings
- Enhances customer experience
- Boosts revenue during major games

### Challenges

- Managing varied group sizes
- Ensuring timely service for all packages
- Balancing individual preferences with packaged offerings

### ② Target Audience

- Corporate clients
- Sports clubs and teams
- Special occasion groups

#### Marketing & Promotion

- Create a dedicated group reservations page on the website
- Reach out to corporate event planners for partnerships
- Offer exclusive packages for local sports organizations

- Fixed pricing per person
- Customizable add-ons for premium experiences
- Group discounts for larger reservations

#### 

- Design a range of package options for different group sizes
- Train staff on package details and service standards
- Implement a booking confirmation and pre-order system for packages

#### **Cooking Classes**

Interactive cooking sessions with Toro Tom's chefs focusing on sports-themed dishes and drinks.

#### Advantages

- Enhances customer engagement
- Showcases menu items and cooking techniques
- Creates additional revenue streams

#### ② Target Audience

- Food enthusiasts
- Couples looking for date night activities
- Team-building groups

#### Marketing & Promotion

- Promote cooking classes on the website and social media channels
- Offer gift certificates for cooking class experiences
- Collaborate with local food bloggers for class reviews

### 

- Kitchen space and equipment for classes
- Scheduling classes around regular service hours
- Securing participant bookings for each session

### Pricing Strategy

- Fixed fee per participant
- Seasonal cooking class specials
- Package deals for multiple sessions

#### **Execution Strategy**

- Develop a curriculum of sports-themed dishes for classes
- Invest in cooking class equipment and setup
- Train Toro Tom's chefs on class instruction and engagement techniques

### Community Sports Events

Organized sports activities such as mini tournaments or watch parties for community engagement.

### Advantages

- Builds community relationships
- Enhances brand visibility
- Generates goodwill and positive PR

### 

- Event logistics and coordination
- Securing sponsors for community events
- Ensuring safety and compliance with event regulations

#### ② Target Audience

- Local sports enthusiasts
- Families looking for community activities
- Businesses seeking brand exposure

#### Marketing & Promotion

- Partner with local sports organizations for event copromotion
- Create event posters and social media campaigns
- Offer branded merchandise for event participants

#### Pricing Strategy

- Free entry for watch parties
- Registration fees for tournaments
- Sponsorship packages for local businesses

#### 

- Develop a calendar of community sports events for the vear
- Assign staff roles for event coordination and participant management
- Establish partnerships with local businesses for event sponsorship

## **Expansion Opportunities**

As Toro Tom's Sports Bar and Grill, known for its family-friendly sports viewing environment, consider these 10 crazy expansion opportunities to spice up your offerings and attract a broader audience.

### Game Night Kits

Curated kits containing snacks, board games, and sports trivia for a fun night in.

#### Advantages

- Easy entertainment solution
- Promotes family bonding
- Enhances customer loyalty

#### ② Target Audience

- Families looking for at-home entertainment
- Game night enthusiasts
- Sports fans

#### Marketing & Promotion

- Social media campaigns
- Collaborations with influencers
- Advertise in local game stores

#### 

- Competition in the subscription box market
- Keeping kits fresh and exciting
- Shipping logistics

#### Strategy

- Set price per kit
- Discount for bulk orders
- Subscription option

#### 

- Source unique snacks and games
- Create engaging trivia content
- Partner with a reliable shipping company

### Sports Memorabilia Auctions

Periodic auctions for signed memorabilia and sports collectibles.

### Advantages

- Exclusive items available
- Enhances the bar's sports theme
- Generates additional revenue stream

#### ② Target Audience

- Sports memorabilia collectors
- Die-hard sports fans
- Auction enthusiasts

### Challenges

- Authenticity verification of items
- Ensuring fair bidding processes
- Managing inventory

- Reserve prices set for items
- Competitive bidding structure
- Membership discounts

- Email newsletters to subscribers
- Partner with sports memorabilia websites
- Advertise in sports fan forums

- Establish relationships with trusted suppliers
- Create an online auction platform
- Promote auctions during sports events at the bar

#### Sports-Themed Escape Rooms

Escape rooms with sports-themed puzzles and challenges for groups.

### Advantages

- Unique blend of sports and entertainment
- Encourages teamwork and problem-solving
- Repeat business from groups

### ② Target Audience

- Team-building groups
- Birthday parties
- Sports teams

#### Marketing & Promotion

- Team-building company partnerships
- Social media teasers of room themes
- Offer discounted first-time visits

### Challenges

- Designing challenging but fair puzzles
- Limited space for multiple rooms
- Safety considerations for complex setups

### Pricing Strategy

- Per person entry fee
- Private booking discounts
- Team building package

#### Execution Strategy

- Hire experienced escape room designers
- Create storyline incorporating sports elements
- Train staff on facilitating group experiences

### **Fantasy Sports Leagues**

Host online fantasy sports leagues with in-person draft parties at the bar.

### Advantages

- Enhances customer engagement
- Creates regular bar attendance
- Opportunities for themed events

### ② Target Audience

- Fantasy sports enthusiasts
- Regular bar patrons
- Competitive sports fans

### Marketing & Promotion

Fantasy sports websites partnerships

### 

- Attracting dedicated participants
- Organizing smooth online drafts
- Managing disputes and scoring discrepancies

### Pricing Strategy

- League entry fee
- Draft party packages
- Prize pool participation fee

### **Execution Strategy**

Select user-friendly fantasy sports platform

- Social media ads targeting fantasy players
- Host free draft party to attract new participants
- Create attractive prize packages
- Train staff on league management

### **Sports-Themed Cooking Classes**

Cooking classes themed around game day snacks and sports bar favorites.

### Advantages

- Culinary education with a sports twist
- Interactive and engaging classes
- Potential for recurring classes

### ② Target Audience

- Foodies interested in sports
- Couples looking for date night activities
- Team-building groups

#### Marketing & Promotion

- Market classes on foodie websites
- Collaborate with local cooking schools
- Offer gift certificates for classes

### Challenges

- Securing skilled chef instructors
- Sourcing quality ingredients within budget
- Adapting recipes for varying skill levels

### Pricing Strategy

- Class fee per person
- Group discounts
- VIP chef experience upgrade

#### Execution Strategy

- Design diverse class themes
- Partner with kitchen equipment brands
- Create take-home recipe cards for participants

### Virtual Reality Sports Viewing

Immersive VR pods for watching sports games in a realistic simulated stadium environment.

### Advantages

- Cutting-edge sports entertainment experience
- Appeals to younger demographic
- Potential for VR gaming expansion

### ② Target Audience

- Tech-savvy sports fans
- Gamers interested in sports simulations
- Special events and parties

#### Marketing & Promotion

- Partner with VR gaming influencers
- Host VR viewing parties for major games

### 

- High initial investment in VR equipment
- Ensuring comfortable and safe VR experiences
- Marketing to reach VR enthusiasts

### Pricing Strategy

- Hourly rental rates
- Loyalty program discounts
- VR tournament entry fees

- Invest in top-quality VR systems
- Train staff on VR equipment operation

Showcase VR experience at tech conferences

Offer VR experience packages for events

#### Sports-Themed Paint and Sip Nights

Art classes where participants paint sports-themed masterpieces while enjoying drinks.

### Advantages

- Fusion of art and sports culture
- Relaxing and social painting experience
- Potential for themed events (e.g., team colors)

#### ② Target Audience

- Art enthusiasts
- Couples looking for unique date nights
- Bachelorette party groups

#### Marketing & Promotion

- Partner with local artists for promotion
- Social media contests for free classes
- Offer referral discounts for group bookings

#### Challenges

- Finding experienced sports art instructors
- Managing alcohol consumption responsibly
- Space setup for painting sessions

#### Pricing Strategy

- Class fee including supplies
- BYOB discount
- Private event booking fee

#### 

- Design sports-themed painting templates
- Create art setups in line with bar atmosphere
- Organize promotional paint and sip launch event

### **Sports-Inspired Fitness Classes**

Group fitness classes incorporating sports drills and challenges for a fun workout.

### Advantages

- Unique fitness experience
- Capitalizes on sports enthusiasm
- Potential for corporate group bookings

### Challenges

- Hiring experienced sports fitness instructors
- Providing varied class levels for all abilities
- Marketing to attract fitness and sports audiences

### ② Target Audience

- Fitness enthusiasts
- Sports fans interested in exercise
- Team-building groups

#### Marketing & Promotion

- Collaborate with local gyms for class promotion
- Host open-house demo classes
- Offer discounted rate for first-time participants

## Pricing Strategy

- Drop-in class fee
- Class package discounts
- Monthly memberships

- Develop class structures blending sports and fitness
- Source appropriate fitness equipment
- Create fitness challenges aligning with sports themes

#### Sports Fan Merchandise Subscription Box

Monthly subscription box with sports team merchandise, memorabilia, and fan gear.

#### Advantages

- Exclusivity of team merchandise
- Convenient gift option for fans
- Enhanced fan engagement with monthly surprises

#### ② Target Audience

- Die-hard sports fans
- Gift buyers for sports enthusiasts
- · Collectors of sports memorabilia

#### Marketing & Promotion

- Partner with sports teams for box promotions
- Social media unboxing campaigns
- Offer personalized box options

### 

- Licensing agreements with sports teams
- Curating diverse and attractive box contents
- Managing subscription logistics efficiently

#### Pricing Strategy

- Fixed monthly subscription fee
- Limited edition boxes at premium price
- Seasonal discounts for longer subscriptions

#### Execution Strategy

- Secure partnerships with reliable merch suppliers
- Design attractive box themes
- Implement seamless subscription management system

### **Outdoor Sports Film Screenings**

Outdoor screenings of classic sports movies and documentaries in a picnic-style setting.

### Advantages

- Unique outdoor movie experience
- Appeals to diverse audience interests
- Potential for themed screening events

### Challenges

- Weather-dependent outdoor setup
- Licensing agreements for film screenings
- Organizing seating and audio for large crowds

### ② Target Audience

- Movie enthusiasts
- Families seeking outdoor entertainment
- Sports fans interested in film

## Pricing Strategy

- Free entry with food and drink purchase
- VIP seating upgrades
- Family package discounts

#### Marketing & Promotion

- Advertise in local event listings
- Social media giveaways for VIP packages
- Partner with local food vendors for event catering

- Invest in quality audio-visual equipment
- Secure film licensing for screenings
- Create themed movie nights to attract specific fan bases

## **Customer Service**

#### **Customer Service**

At Toro Tom's Sports Bar and Grill, we believe that exceptional customer service is paramount to the success of our business. We are committed to providing our guests with an unforgettable experience every time they visit us. From the moment they walk through our doors, our friendly and attentive staff will go above and beyond to ensure that each customer feels welcomed and valued.

#### **Customer Satisfaction**

We understand the importance of exceeding customer expectations, and we strive to do so in every interaction. Whether it's taking the time to recommend menu items, accommodating special dietary needs, or promptly addressing any concerns, our staff is dedicated to creating a positive and memorable experience for our guests.

#### Family-Friendly Atmosphere

As a family-friendly sports bar, we place a strong emphasis on creating a welcoming environment for guests of all ages. From providing high chairs and kids' menu options to offering a variety of non-alcoholic beverages, we aim to cater to the needs of families looking to enjoy a sports viewing experience together.

#### Feedback and Communication

At Toro Tom's Sports Bar and Grill, we welcome feedback from our customers as it helps us continually improve our service. We actively seek out input through comment cards, online reviews, and in-person conversations. By listening to our customers and implementing their suggestions, we show that we value their patronage and are committed to providing an exceptional dining experience.

Overall, customer service is at the heart of everything we do at Toro Tom's Sports Bar and Grill. We believe that by prioritizing the needs and satisfaction of our guests, we can cultivate a loyal customer base and establish ourselves as a premier destination for sports entertainment in Lexington.

## **Marketing Overview**



### Marketing Strategy Overview

Toro Tom's Sports Bar and Grill aims to differentiate itself in the competitive sports bar market by focusing on creating a family-friendly environment for sports enthusiasts of all ages. Our marketing strategy will center around building a strong sense of community and camaraderie among our customers, while also promoting our diverse menu offerings and wide selection of sporting events.

### Approach

Our approach to marketing will be multi-faceted, combining both traditional and digital methods to reach our target audience. We will prioritize customer engagement and interaction through social media platforms, email marketing campaigns, and community events. Additionally, we will leverage partnerships with local sports teams and organizations to increase brand awareness and drive foot traffic to our establishment.

#### Goals

The primary goals of our marketing strategy are to increase brand recognition, drive customer loyalty, and ultimately increase sales and profitability. We aim to position Toro Tom's as the go-to destination in Lexington for sports viewing and family-friendly entertainment.

### **Primary Channels**

Our primary marketing channels will include:

- Social media platforms such as Facebook, Instagram, and Twitter
- Email marketing campaigns targeted towards our customer database
- Local advertising through radio, print, and online channels
- Community engagement through events, partnerships, and sponsorships

### **Budget**

We have allocated a budget of \$10,000 per quarter towards our marketing efforts. This budget will be used to cover expenses such as social media advertising, promotional materials, and event sponsorships. We will closely monitor the effectiveness of our marketing initiatives and adjust our budget allocation accordingly to maximize ROI.

## Branding & Identity



A vibrant and energetic color scheme inspired by sports excitement and family fun.

### Logo Idea

The logo for Toro Tom's Sports Bar and Grill features a stylized bull (representing Toro) and a sports emblem intertwined with a classic font for the name.

### **Typography**

The main font, Oswald, was chosen for its bold and modern appearance, conveying strength and sophistication. The secondary font, Lato, complements Oswald with its clean and versatile style, enhancing readability and a friendly tone.

### Imagery & Photography

Imagery will focus on capturing the excitement of sports events, families enjoying the games, and the welcoming atmosphere of the bar and grill. Photography will highlight the diverse menu offerings and happy customers.

#### **Brand Voice**

Our brand voice is engaging, inclusive, and enthusiastic. We speak with passion about sports, family bonding, and creating memorable experiences for our customers.

#### **Brand Values**

Community, Inclusivity, Quality, Fun

### **Brand Personality Traits**

Welcoming, Fun-loving, Inclusive, Energetic

#### **Customer Promise**

At Toro Tom's, we promise to provide a welcoming and family-friendly environment where sports enthusiasts of all ages can gather to enjoy great food, drinks, and games together.

## Online Presence

Platform	Description	Importance
Yelp	Online platform for reviewing and discovering local businesses.	Important for attracting new customers through positive reviews.
TripAdvisor	Travel site that features reviews and recommendations for restaurants.	Essential for attracting tourists and visitors to the area.
Zomato	Restaurant discovery platform with user reviews and ratings.	Crucial for reaching a food-savvy audience and increasing visibility.
OpenTable	Online reservation platform for restaurants.	Convenient for customers to make reservations and book tables.
Foursquare	Location-based platform for finding and recommending places to visit.	Helps users discover new dining spots and promotes foot traffic.
Zagat	Curated restaurant guide with reviews and ratings.	Adds credibility and prestige to the restaurant's reputation.
Local.com	Directory of local businesses and services.	Increases local visibility and attracts nearby customers.
The Infatuation	Curated restaurant review platform with a focus on food and atmosphere.	Appeals to foodies and influencers looking for unique dining experiences.
Thrillist	Lifestyle platform featuring recommendations for dining, entertainment, and events.	Targets a trendy and urban audience interested in dining out.
MenuPages	Online directory of restaurant menus and reviews.	Provides easy access to the restaurant's menu and entices customers with food offerings.

Toro Tom's Sports Bar and Grill recognizes the importance of having a strong online presence in today's digital age. In order to reach our target audience and effectively promote our family-friendly sports bar, we will utilize various online platforms to engage with customers, showcase our offerings, and build brand loyalty.

#### Website

We will create a professional and user-friendly website for Toro Tom's Sports Bar and Grill. The website will feature our menu, upcoming events, sports schedules, specials, and contact information. Customers will be able to easily access information about our establishment and make reservations online. We will also implement an online ordering system for takeout and delivery services.

#### **Review Sites**

We will actively monitor and manage our presence on popular review sites such as Yelp, Google Reviews, and TripAdvisor. By responding to reviews, addressing customer feedback, and maintaining a high rating, we will enhance our reputation and attract new customers.

#### Social Media

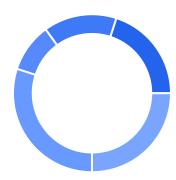
Toro Tom's Sports Bar and Grill will have a strong presence on social media platforms including Facebook, Instagram, Twitter, and Snapchat. We will regularly update our followers with sports news, promotions, special events, and behind-the-scenes content. Social media will be a key tool for engaging with our community, building brand awareness, and driving traffic to our establishment.

#### Other Platforms

In addition to our website, review sites, and social media, we will explore other online platforms to increase visibility and reach a wider audience. This may include partnerships with local blogs, influencers, and sports websites. We will also consider online advertising opportunities to target specific demographics and further promote our business. By leveraging these online platforms effectively, Toro Tom's Sports Bar and Grill will establish a strong digital presence and connect with customers both online and offline.

# Social Media

## **Content Types**



### 20% - Promotional Events

Announcing special events, promotions, and discounts at Toro Tom's.

### 15% - Customer Testimonials

Sharing positive feedback and experiences from customers at Toro Tom's.

### 10% - Behind-the-Scenes

Offering a sneak peek into the daily operations and team members at Toro Tom's.

## 30% - Sports Highlights

Showcasing exciting sports moments and games broadcasted at Toro Tom's.

## 25% - Community Engagement

Engaging with the local community and sharing news, events, and updates related to Lexington.

# Platforms & Strategies

Platform	Strategy
Facebook	Engage with local community through event promotions and live stream sports games.
Instagram	Showcase visually appealing photos of our menu items, venue, and sports events to attract customers.
Twitter	Share real-time updates on game scores, special promotions, and interact with followers using trending sports hashtags.
YouTube	Create video content of behind-the-scenes at Toro Tom's, interviews with sports fans, and highlight reels of memorable moments.
LinkedIn	Connect with local businesses, sports organizations, and professionals to build partnerships and network within the sports industry.

**Pinterest** 

Curate boards featuring sports-themed recipes, DIY decor ideas for game nights, and inspirational sports quotes to engage with a wider audience.

Our social media strategy at Toro Tom's Sports Bar and Grill will be focused on engaging with our customers, building brand awareness, and driving foot traffic to our location. We will utilize various social media platforms such as Facebook, Instagram, Twitter, and TikTok to reach our target audience and promote our unique offerings.

### Social Media Strategy

- Consistent Posting: We will maintain a regular posting schedule on all our social media platforms to keep our audience engaged and informed about upcoming events and promotions.
- Interactive Contests: We will run interactive contests and giveaways on our social media platforms to drive engagement and increase our reach.
- User-Generated Content: Encourage customers to share photos and reviews of their experiences at Toro Tom's Sports Bar and Grill, and repost them on our social media channels.
- Live Event Coverage: Use Instagram and Facebook Live to provide real-time coverage of popular sports events happening at our location.
- Behind-the-Scenes Content: Share behind-the-scenes glimpses of our kitchen, staff, and operations to give customers a peek into the inner workings of Toro Tom's.
- Influencer Partnerships: Collaborate with local influencers and sports enthusiasts to promote our bar and grill to a broader audience.
- Themed Days: Create themed days (e.g., Taco Tuesday, Wing Wednesday) and promote them on social media to attract customers looking for a specific dining experience.
- Customer Testimonials: Share positive customer testimonials and reviews on social media to build trust and credibility with potential customers.
- Local Community Engagement: Promote partnerships with local sports teams and community events to show our support for the community.
- Interactive Polls and Q&A Sessions: Use features like Instagram polls and Q&A sessions to engage with our audience and gather feedback on their preferences.
- Special Offers and Discounts: Create exclusive social media offers and discounts to incentivize customers to visit
  Toro Tom's Sports Bar and Grill.
- Seasonal Menu Promotions: Highlight seasonal menu items, drinks, and specials on social media to encourage customers to try something new.
- Collaborate with Other Businesses: Cross-promote with other businesses in the area through social media shoutouts and joint promotions.
- Engage with Trends: Stay updated on current sports and social media trends to create content that resonates with our audience.
- Localized Hashtags: Create and use localized hashtags to increase our visibility among local customers and attract foot traffic to our location.

By implementing these social media marketing ideas, we aim to increase our online presence, attract new customers, and cultivate a loyal following for Toro Tom's Sports Bar and Grill.

# SEO & Content

## **Topic Clusters**



## 20% - Game Day Recipes

Delicious recipes and food ideas perfect for game day gatherings at Toro Tom's

# 25% - Sports Event Highlights

Exciting recaps and highlights of popular sports events shown at Toro Tom's

# 15% - Family-Friendly Activities

Fun activities and entertainment options for families visiting Toro Tom's

### 20% - Sports Fan Tips

Useful tips and advice for sports enthusiasts on how to make the most of their experience at Toro Tom's

## 20% - Community Spotlight

Features on the local community, events, and partnerships that Toro Tom's is involved in

# **Keyword Strategy**

Keyword	Difficulty	Monthly Searches
sports bar	medium	5000
family-friendly sports bar	high	1000
sports viewing destination	high	800
Lexington sports bar	medium	2000
sports enthusiasts	medium	3000
sports entertainment	medium	4000
family sports bar	high	1500

sports grill	medium	2500
best sports bar	high	1200
sports bar near me	low	6000
community sports bar	high	900
sports bar menu	medium	3500
sports bar drinks	medium	3000
sports bar for families	high	1000
sports bar with food	medium	4000
neighborhood sports bar	high	800
local sports bar	medium	2500
sports bar specials	medium	3000
sports bar events	medium	2000
sports bar promotions	medium	1500

In order to increase online visibility and drive traffic to the Toro Tom's Sports Bar and Grill website, a strong SEO and content strategy is essential. By creating engaging blog posts and building quality backlinks, we can improve search engine rankings and attract more potential customers to our establishment.

# **Blog Post Ideas**

- 1. Game Day Recipes: Share popular game day recipes that can be enjoyed at home or at Toro Tom's, encouraging customers to try them out for themselves.
- 2. Sports Trivia Nights: Promote upcoming sports trivia nights at Toro Tom's, inviting customers to test their knowledge while enjoying drinks and food specials.
- 3. Meet the Team: Introduce the staff at Toro Tom's Sports Bar and Grill with fun Q&A interviews, showcasing the friendly faces behind the bar.
- 4. Sports Merchandise Giveaways: Run a blog post announcing a sports merchandise giveaway for customers who visit Toro Tom's during a specific game day.
- 5. Local Sports Team Spotlight: Feature a local sports team in the community and their achievements, fostering a connection with the residents of Lexington.
- 6. Weekly Specials Highlight: Showcase the weekly food and drink specials at Toro Tom's, giving customers a reason to visit throughout the week.
- 7. Sports Bar Etiquette Guide: Provide tips on proper sports bar etiquette, ensuring a positive experience for all patrons at Toro Tom's.

- 8. Sports Viewing Schedule: Update customers on the upcoming sports events airing at Toro Tom's, encouraging them to plan their visits accordingly.
- 9. Behind the Scenes: Offer a behind-the-scenes look at the day-to-day operations of Toro Tom's, giving customers an insider's perspective.
- 10. Fan Photo Friday: Encourage customers to share their sports-themed photos taken at Toro Tom's for a chance to be featured on the blog and social media.

### SEO Back-Linking Ideas

- 1. Local Business Directories: Submit Toro Tom's Sports Bar and Grill to local business directories in Lexington to improve local SEO rankings.
- 2. Sports Event Calendars: Reach out to sports event websites and calendars to list Toro Tom's as a go-to destination for viewing games.
- 3. Food and Drink Bloggers: Collaborate with food and drink bloggers to write reviews or mention Toro Tom's in their content, generating backlinks.
- 4. Sports Fan Forums: Engage with sports fan forums and communities online, sharing information about Toro Tom's and sparking discussions.
- 5. Event Promotion Websites: Post about upcoming events at Toro Tom's on event promotion websites, attracting a wider audience to the sports bar.
- 6. Local Media Outlets: Contact local newspapers, radio stations, and TV channels to feature Toro Tom's in their content, creating valuable backlinks.
- 7. Social Media Influencers: Partner with local social media influencers to promote Toro Tom's, reaching a larger audience and gaining quality backlinks.
- 8. Sports News Websites: Reach out to sports news websites to feature Toro Tom's as a top spot for sports viewing in Lexington, generating backlinks.
- 9. Guest Blogging: Offer to write guest blog posts for sports and entertainment websites, including links back to Toro Tom's Sports Bar and Grill.
- 10. Community Partnerships: Collaborate with local businesses and organizations in Lexington to co-promote events and specials at Toro Tom's, building a network of backlinks.

# **Digital Marketing**

## **Digital Marketing**

In today's digital age, having a strong online presence is essential for any business looking to reach a wider audience and drive growth. At Toro Tom's Sports Bar and Grill, we understand the importance of digital marketing in attracting customers and building brand awareness. Here are our strategies and tactics for leveraging digital marketing channels:

### Email

Strategy: Utilize email marketing to engage with customers, promote specials, and drive repeat business.

- 1. Build an email list by offering incentives for customers to sign up, such as a free appetizer or discount on their next visit.
- 2. Send personalized emails with relevant content, such as upcoming sports events or promotions tailored to individual interests.
- 3. Use email automation to send welcome emails to new subscribers and follow-up emails to encourage return visits.
- 4. Include compelling call-to-actions in emails to drive traffic to our website or encourage customers to make a reservation.
- 5. Monitor email performance metrics, such as open rates and click-through rates, to optimize future campaigns.

#### Affiliate

Strategy: Partner with sports-related websites and influencers to promote Toro Tom's Sports Bar and Grill.

- 1. Identify potential affiliates with a similar target audience, such as sports bloggers or social media influencers.
- 2. Offer affiliate partners a commission for every customer they refer to our establishment.
- 3. Provide affiliates with promotional materials, such as banners or discount codes, to share with their audience.
- 4. Track affiliate performance and provide incentives for top performers to encourage ongoing promotion.
- 5. Regularly communicate with affiliates to provide updates on specials and events to promote.

### SEM (Search Engine Marketing)

Strategy: Increase visibility and drive website traffic through Search Engine Marketing (SEM) tactics.

- 1. Use Google Ads to bid on relevant keywords, such as "sports bar Lexington" or "best place to watch the game," to appear at the top of search results.
- 2. Optimize ad copy and landing pages to improve ad relevancy and increase click-through rates.
- 3. Utilize retargeting ads to reach customers who have visited our website but did not make a reservation.
- 4. Conduct keyword research to identify new opportunities for targeting potential customers searching for sports-related events or dining options.
- 5. Monitor SEM performance metrics, such as click-through rates and conversion rates, to refine ad targeting and optimize budget allocation.

### PR (Public Relations)

Strategy: Generate buzz and media coverage through strategic Public Relations (PR) efforts.

- 1. Develop relationships with local media outlets, such as newspapers or TV stations, to pitch stories about our sports bar and grill.
- 2. Host media events, such as sports viewing parties or food tastings, to generate press coverage and social media buzz.
- 3. Create press releases to announce new menu items, specials, or events to attract media attention.
- 4. Partner with local sports teams or organizations to sponsor events or provide catering services for games.
- 5. Monitor media coverage and engage with reporters to provide interviews or quotes for articles related to sports and dining.

### Online Advertising

Strategy: Utilize online advertising platforms to reach target customers and drive traffic to our website.

- 1. Run targeted Facebook ads to reach users interested in sports or dining out in Lexington.
- 2. Utilize Instagram ads to showcase mouth-watering food and drink specials to attract foodies and sports enthusiasts.
- 3. Experiment with geotargeted ads to reach customers within a specific radius of our location.
- 4. Invest in display advertising on relevant websites or apps frequented by sports fans to increase brand visibility.
- 5. A/B test ad creative, messaging, and targeting options to optimize ad performance and maximize return on ad spend.

# **Community Engagement**

At Toro Tom's Sports Bar and Grill, community engagement is at the core of our business values. We believe in creating a welcoming and inclusive space where families and sports enthusiasts can come together to enjoy their favorite games. Our commitment to community engagement goes beyond just providing a place to watch sports; we actively seek to connect with our customers and the local community in meaningful ways.

### **Hosting Special Events**

One of the ways we plan to engage with the community is by hosting special events and game nights. These events will be designed to bring people together and create a sense of camaraderie among our customers. Whether it's a trivia night, a tailgate party, or a charity event, we want to provide opportunities for people to come together, have fun, and support each other.

### **Supporting Local Teams**

Another aspect of our community engagement strategy is to support local sports teams. We plan to sponsor youth sports teams, donate to local charity events, and host fundraisers for community organizations. By showing our support for the community's sports programs, we hope to build strong relationships with local residents and demonstrate our commitment to giving back.

### Partnering with Local Businesses

In addition to supporting local sports teams, we also plan to partner with other local businesses to promote economic growth in the community. By collaborating with nearby restaurants, breweries, and event venues, we can create a network of support that benefits everyone involved. Through these partnerships, we aim to strengthen the local economy and enhance the overall sense of community in Lexington.

By focusing on community engagement, Toro Tom's Sports Bar and Grill will not only become a popular destination for sports fans but also a valued member of the Lexington community. We believe that by building strong relationships with our customers and neighbors, we can create a welcoming and thriving environment where everyone feels like they belong.

# **Customer Retention**

Customer retention is crucial for the long-term success of Toro Tom's Sports Bar and Grill. Here are six ideas to keep our customers coming back for more:

### Loyalty Program

Implementing a loyalty program can incentivize customers to return and increase their engagement with Toro Tom's.

- Key points
- Easy-to-understand rewards system
- Tiered benefits to encourage higher spending
- Regular communication about program benefits
- ✓ Opportunity
- Encourages repeat visits
- Builds customer loyalty
- Provides data for personalized marketing

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- Initial setup costs
- Risk of program being ignored
- Ensuring program is attractive to customers

### 

- Partner with a reliable loyalty program provider
- Launch program with a promotional campaign
- Train staff to effectively promote and explain the program

### Seasonal Events and Promotions

Hosting seasonal events and promotions can create excitement and drive foot traffic to Toro Tom's during different times of the year.

- Key points
- Tailor events to sports seasons
- Collaborate with local sports teams for special promotions
- Offer limited-time menu items for exclusivity
- ✓ Opportunity
- Attracts new customers
- Enhances customer experience
- Increases revenue during slow periods

# Challenges

- Planning and executing events
- Standing out in a crowded market
- Managing increased demand during promotions

### Execution Strategy

- Create a yearly events calendar
- Promote events through social media and local advertising
- Increase staffing during peak event times

### Personalized Customer Service

Providing personalized customer service can make patrons feel valued and create a positive impression of Toro Tom's.

- Key points
- Collect and use customer data for personalized experiences
- Train staff in customer relationship management
- Solicit feedback to improve personalized service
- **Y** Opportunity
- Builds strong relationships with customers
- Increases customer satisfaction
- Encourages repeat business through word-of-mouth

- Challenges
- Training staff for personalized interactions
- Managing customer expectations
- Consistency in service across different shifts

### Execution Strategy

- Implement a CRM system for customer data
- Conduct regular training sessions for staff
- Monitor customer feedback and adjust service accordingly

## Community Engagement

Engaging with the local community can strengthen Toro Tom's brand presence and build a loyal customer base from within the neighborhood.

# Key points

- Sponsor local sports teams or events
- Host community watch parties for popular games
- Volunteer or participate in local charity events
- Fosters a sense of belonging
- Increases brand visibility
- Drives word-of-mouth referrals

### Challenges

- Finding relevant community partnerships
- Managing community expectations
- Balancing community events with business operations

# Execution Strategy

- Identify community organizations for partnerships
- Create a community engagement calendar
- Encourage staff participation in community activities

# Feedback and Reviews Management

Actively managing customer feedback and online reviews can help Toro Tom's address issues promptly and showcase positive experiences to potential customers.

# Key points

- Respond promptly to all customer feedback
- Encourage satisfied customers to leave reviews
- Address negative feedback with empathy and solutions

# Challenges

- Handling negative feedback professionally
- Encouraging customers to leave reviews
- Monitoring reviews across multiple platforms

# ⁴ Opportunity

- Improves service quality
- Builds trust with customers

# Execution Strategy

Monitor review platforms and social media channels daily

- Influences potential customers' decisions
- Train staff in responding to feedback professionally
- Implement a feedback escalation process for unresolved issues

### **Exclusive Membership Club**

Creating an exclusive membership club can offer special perks and incentives to loyal patrons, encouraging them to choose Toro Tom's for their sports entertainment needs.

# Key points

- Offer members-only events and discounts
- Provide early access to new menu items or sports merchandise
- Personalized membership cards for a sense of belonging

### ✓ Opportunity

- Generates recurring revenue
- Enhances customer loyalty
- Provides exclusive experiences for members

# 

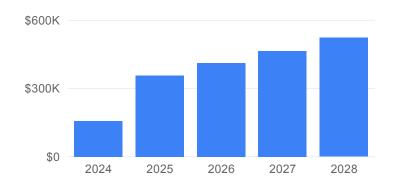
- Setting membership fees at the right level
- Offering unique benefits to differentiate from competitors
- Managing member expectations and demands

### 

- Launch a membership drive with special sign-up incentives
- Communicate club benefits through targeted emails
- Create a database to track member preferences and interactions

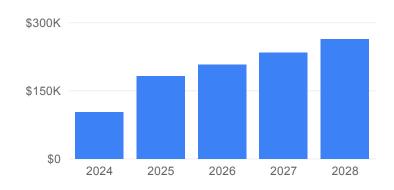
# \$ Financials

# Revenue



Revenue Stream	2024	2025	2026	2027	2028
Food Sales	\$72,135	\$135,974	\$153,218	\$172,650	\$194,547
Beverage Sales	\$28,854	\$54,389	\$61,287	\$69,060	\$77,819
Event Hosting	\$7,214	\$13,597	\$15,322	\$17,265	\$19,455
Monthly Membership	\$48,713	\$152,689	\$181,772	\$205,493	\$231,600
Merchandise Sales	\$108	\$204	\$230	\$259	\$292
Total Revenue	\$157,024	\$356,854	\$411,829	\$464,727	\$523,712

# Expenses



Expenses	2024	2025	2026	2027	2028
Cost of Goods Sold	\$47,107	\$107,056	\$123,549	\$139,418	\$157,114
Food and Beverage Cost	\$47,107	\$107,056	\$123,549	\$139,418	\$157,114
Operating Expenses	\$21,641	\$40,792	\$45,966	\$51,795	\$58,364
Rent	\$21,641	\$40,792	\$45,966	\$51,795	\$58,364
Capital Expenses	\$16,000				
Furniture and Fixtures	\$5,000				
Commercial Kitchen Equipment	\$8,000				
Audiovisual Equipment	\$3,000				
Personnel Expenses	\$18,034	\$33,993	\$38,305	\$43,163	\$48,637
Bartender Salary	\$18,034	\$33,993	\$38,305	\$43,163	\$48,637
Total Expenses	\$102,782	\$181,842	\$207,819	\$234,376	\$264,114

# Financing

Financing	2024	2025	2026	2027	2028
Amount received	\$125,000				
Small Business Loan	\$50,000				
Angel Investment	\$75,000				
Amount paid	\$8,991	\$17,983	\$17,983	\$8,991	
Small Business Loan	\$8,991	\$17,983	\$17,983	\$8,991	
Ending Balance	\$42,178	\$25,935	\$8,862		
Small Business Loan	\$42,178	\$25,935	\$8,862		

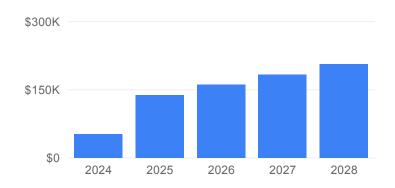
# Dividends

Dividends	2024	2025	2026	2027	2028
	No dividend	s added yet.			
Total Dividends					

# **Taxes**

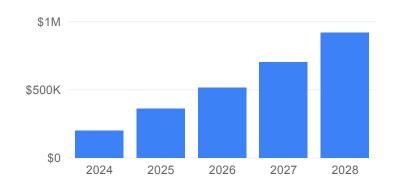
Tax	2024	2025	2026	2027	2028
Tax accrued	\$28,797	\$70,133	\$81,597	\$92,310	\$104,084
Income Tax	\$13,094	\$34,448	\$40,414	\$45,838	\$51,713
Sales Tax	\$15,702	\$35,685	\$41,183	\$46,473	\$52,371
Tax paid		\$28,797	\$70,133	\$81,597	\$92,310
Income Tax		\$13,094	\$34,448	\$40,414	\$45,838
Sales Tax		\$15,702	\$35,685	\$41,183	\$46,473

# Profit & Loss



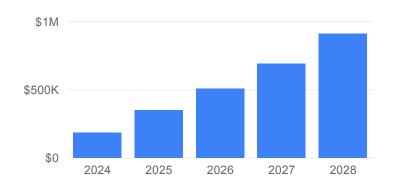
Profit/Loss	2024	2025	2026	2027	2028
Revenue	\$157,024	\$356,854	\$411,829	\$464,727	\$523,712
Cost of Goods Sold	\$47,107	\$107,056	\$123,549	\$139,418	\$157,114
Gross Margin	\$109,917	\$249,798	\$288,281	\$325,309	\$366,599
Gross Margin %	70%	70%	70%	70%	70%
Operating Expenses	\$39,674	\$74,785	\$84,270	\$94,958	\$107,001
EBITDA	\$70,243	\$175,012	\$204,010	\$230,351	\$259,598
Depreciation & Amortization	\$3,603	\$1,033	\$1,033	\$1,033	\$1,033
EBIT	\$66,640	\$173,979	\$202,977	\$229,318	\$258,565
Interest Payments	\$1,169	\$1,740	\$909	\$130	
EBT	\$65,471	\$172,239	\$202,068	\$229,188	\$258,565
Income tax accrued	\$13,094	\$34,448	\$40,414	\$45,838	\$51,713
Net Profit	\$52,377	\$137,791	\$161,654	\$183,351	\$206,852
Net Profit %	33%	39%	39%	39%	39%

# **Balance Sheet**



Balance Sheet	2024	2025	2026	2027	2028
Current Assets	\$185,954	\$349,872	\$506,950	\$693,186	\$912,845
Long-Term Assets	\$12,397	\$11,364	\$10,331	\$9,297	\$8,264
Assets	\$198,351	\$361,236	\$517,280	\$702,483	\$921,109
Current Liabilities	\$45,039	\$87,207	\$90,458	\$92,310	\$104,084
Long-Term Liabilities	\$25,935	\$8,862			
Liabilities	\$70,974	\$96,068	\$90,458	\$92,310	\$104,084
Equity	\$127,377	\$265,168	\$426,822	\$610,173	\$817,025
Liabilities & Equity	\$198,351	\$361,236	\$517,280	\$702,483	\$921,109

# Cash Flow



Cash Flow	2024	2025	2026	2027	2028
Operating Cash Flow	\$84,776	\$180,161	\$174,151	\$195,098	\$219,659
Investing Cash Flow	(\$16,000)				
Financing Cash Flow	\$117,178	(\$16,243)	(\$17,074)	(\$8,862)	
Cash at Beginning of Period		\$185,954	\$349,872	\$506,950	\$693,186
Net Change in Cash	\$185,954	\$163,918	\$157,078	\$186,236	\$219,659
Cash at End of Period	\$185,954	\$349,872	\$506,950	\$693,186	\$912,845

# **Funding Plan**

As we look to establish Toro Tom's Sports Bar and Grill as a premier destination for sports enthusiasts in Lexington, Nebraska, it is crucial to outline a comprehensive funding plan that will support the growth and success of our business. The financing needed to launch and sustain our operations will be dedicated to various aspects of our business, including initial setup costs, ongoing expenses, marketing efforts, and potential expansion opportunities. By securing the necessary funding, we can ensure that Toro Tom's becomes a thriving hub for sports entertainment in our community.

### **Funding Plan**

### Initial Funding Needs

To cover the initial startup costs of opening Toro Tom's Sports Bar and Grill, we are seeking a total investment of \$500,000. This capital will be utilized for securing a suitable location, purchasing equipment and furnishings, obtaining necessary licenses and permits, hiring and training staff, and launching a targeted marketing campaign to attract customers to our establishment.

### Sources of Funding

- 1. Personal Investment: The owner, Tom, will contribute \$50,000 of personal savings towards the startup costs of Toro Tom's.
- 2. Small Business Loan: We plan to apply for a small business loan of \$200,000 from a financial institution to supplement our initial investment.
- 3. Investors: We aim to attract investors who share our vision for Toro Tom's and can provide additional funding to support our growth.

#### Revenue Projections

With a strategic business plan in place, we project that Toro Tom's Sports Bar and Grill will generate an average monthly revenue of \$50,000 in its first year of operation. By offering a diverse menu of food and drinks, hosting special events and promotions, and providing exceptional customer service, we are confident in our ability to attract a steady stream of customers and drive profitability.

### Financial Management

To ensure the responsible management of our finances, we will implement strict budgeting practices, regularly monitor our expenses and revenue streams, and adjust our strategies as needed to optimize our financial performance. By staying vigilant and proactive in our financial management, we aim to sustain the long-term success of Toro Tom's Sports Bar and Grill.

# Operations

# **Operations Plan**

Toro Tom's Sports Bar and Grill aims to create a unique and welcoming environment for sports enthusiasts of all ages in Lexington, NE. Our establishment will be located at 405 E Pacific St and will offer a diverse menu of delicious food and drinks, as well as a space for families to gather and enjoy their favorite games together. Our goal is to become the go-to destination in the community for sports entertainment, fostering a sense of camaraderie and community among our patrons.

### **Operations Plan**

#### Location

Toro Tom's Sports Bar and Grill will be strategically located in the heart of Lexington, ensuring easy access for residents and visitors alike. The prime location on E Pacific St will attract foot traffic and visibility, making it a desirable destination for sports fans looking for a welcoming environment to watch their favorite games.

### Hours of Operation

Our sports bar and grill will be open seven days a week, with extended hours to accommodate the schedules of our patrons. We will open early to accommodate sports games and events, and will stay open late for patrons looking for a place to unwind after a long day. Our flexible hours of operation will cater to a wide range of customers, ensuring that Toro Tom's is a convenient and accessible destination for sports entertainment.

#### Menu

Toro Tom's Sports Bar and Grill will offer a diverse menu of delicious food and drinks, with options to suit every taste and preference. From classic bar snacks like wings and burgers to healthier options like salads and wraps, our menu will cater to a wide range of dietary preferences. In addition, we will offer a selection of beers, wines, and cocktails to complement our food offerings and enhance the overall dining experience.

#### Entertainment

In addition to providing a welcoming space for sports viewing, Toro Tom's Sports Bar and Grill will also host regular entertainment events to engage and entertain our patrons. From live music performances to trivia nights and karaoke, we will offer a variety of entertainment options to keep our customers coming back for more. Our goal is to create a vibrant and dynamic atmosphere that appeals to a diverse audience and ensures that Toro Tom's remains a popular destination for sports entertainment in Lexington.

#### **Customer Service**

At Toro Tom's Sports Bar and Grill, we are committed to providing exceptional customer service to all of our patrons. Our staff will be friendly, attentive, and knowledgeable, ensuring that every customer feels welcomed and valued. We will go above and beyond to meet the needs and preferences of our customers, creating a positive and memorable dining experience that keeps them coming back for more. Customer satisfaction will be our top priority, and we will

continuously strive to exceed expectations and create loyal customers who will promote Toro Tom's through word-of-mouth recommendations.

# Team & Roles

In Toro Tom's Sports Bar and Grill, we prioritize creating a welcoming environment for sports enthusiasts of all ages. Our goal is to provide a family-friendly space for gathering, enjoying games, and relishing delicious food and drinks. Here are the 6 key roles within our team and their responsibilities, qualifications, personal attributes, typical cost to hire, and driving motivators:

### General Manager

Responsible for overseeing the daily operations and overall performance of the sports bar and grill.

- Responsibilities
- Manage staff and schedules
- Ensure customer satisfaction
- Develop and implement business strategies
- Typical Cost To Hire

\$50,000 - \$70,000

- ② Personal Attributes
- Excellent organizational skills
- Ability to work under pressure
- Customer-focused mindset
- Oriving Motivators
- Creating a successful and welcoming environment
- Building a strong team
- Driving business growth

### **Head Chef**

Responsible for menu planning, food preparation, and maintaining kitchen standards.

- Responsibilities
- Create and update menu offerings
- Manage kitchen staff
- Ensure food quality and consistency
- **5** Typical Cost To Hire

\$40,000 - \$60,000

- Personal Attributes
- Creativity in menu development
- Ability to work in a fast-paced environment
- Attention to detail
- Oriving Motivators
  - Crafting culinary experiences
- Maintaining kitchen efficiency
- Ensuring food quality and taste consistency

### **Events Coordinator**

Responsible for planning and executing special events and promotions within the sports bar and grill.

- Responsibilities
- Organize sports viewing events

- Personal Attributes
- Creativity in event planning

- Coordinate live music nights
- Implement marketing strategies for promotions
- 5 Typical Cost To Hire

\$35,000 - \$45,000

- Excellent communication skills
- Ability to multitask

# Oriving Motivators

- Creating memorable experiences
- Increasing customer engagement
- Boosting brand visibility

### Beverage Manager

Responsible for managing the bar operations, inventory, and beverage offerings.

### Responsibilities

- Oversee beverage menu development
- Manage bar staff
- Monitor inventory and order supplies
- Typical Cost To Hire

\$40,000 - \$55,000

### Personal Attributes

- Strong leadership skills
- Attention to detail
- Customer service orientation

### Oriving Motivators

- Crafting unique drink offerings
- Ensuring bar efficiency
- Enhancing customer experience

# Front of House Manager

Responsible for the guest experience, reservations, and overall front-of-house operations.

# Responsibilities

- Manage reservations and seating
- Train and supervise front-of-house staff
- Ensure smooth guest service
- Typical Cost To Hire

\$35,000 - \$50,000

# Personal Attributes

- Excellent interpersonal skills
- Multitasking abilities
- Crisis management skills

# Oriving Motivators

- Providing exceptional guest experiences
- Maintaining a welcoming atmosphere
- Ensuring operational efficiency

# Marketing Manager

Responsible for developing and implementing marketing strategies to promote the sports bar and grill.

Res

Responsibilities



- Create marketing campaigns
- Manage social media presence
- Analyze customer feedback and market trends
- Creative thinking
- Strategic planning abilities
- Adaptability to changing trends

- Typical Cost To Hire

\$45,000 - \$60,000

- Oriving Motivators
- Growing brand awareness
- Engaging with customers
- Achieving marketing ROI

### Team Development and Culture

At Toro Tom's Sports Bar and Grill, we believe that creating a strong team culture is essential to our success. Our team members are not just employees; they are an integral part of the Toro Tom's family. We prioritize team development and foster a positive work environment where everyone feels valued and supported.

### Training and Development

We are committed to providing our team members with ongoing training and development opportunities. From learning about the latest sports trends to improving customer service skills, we invest in our team's growth and professional development. By nurturing their abilities and knowledge, we aim to ensure that our staff delivers top-notch service to every customer who walks through our doors.

#### Communication and Collaboration

Effective communication and collaboration are at the core of our team culture. We encourage open dialogue, feedback, and idea-sharing among team members to foster a strong sense of unity and teamwork. By promoting a collaborative environment, we believe that our team can work together seamlessly to provide an exceptional experience for our guests.

#### Work-Life Balance

At Toro Tom's Sports Bar and Grill, we understand the importance of maintaining a healthy work-life balance. We value our team members' well-being and strive to create schedules that accommodate their personal lives and commitments. By promoting work-life balance, we aim to ensure that our team members are happy, productive, and motivated in their roles.

### Celebrating Diversity and Inclusion

Diversity and inclusion are essential components of our team culture at Toro Tom's. We celebrate the unique backgrounds, perspectives, and talents that each team member brings to the table. By embracing diversity and creating an inclusive environment, we foster a supportive and welcoming workplace where everyone feels respected and included.

In conclusion, our focus on team development and culture sets us apart as a family-friendly sports bar that values its employees as much as its customers. By investing in our team members' growth, promoting open communication,

prioritizing work-life balance, and celebrating diversity and inclusion, we are confident that we can create a positive and thriving work environment at Toro Tom's Sports Bar and Grill.

# Risk Analysis

# Risk Analysis

### Market Risk

One of the primary risks facing Toro Tom's Sports Bar and Grill is the constantly changing market trends in the restaurant industry. Customer preferences, economic conditions, and competition are all factors that could impact the success of our business. To mitigate this risk, we will conduct ongoing market research to stay informed of industry trends and adjust our offerings accordingly. Additionally, we will focus on building a loyal customer base through exceptional service and quality food to withstand market fluctuations.

### **Operational Risk**

Another significant risk for Toro Tom's is operational challenges such as staffing issues, supply chain disruptions, and equipment failures. To address these risks, we will implement thorough training programs for staff members to ensure efficient operations. Regular maintenance checks will be conducted on equipment to prevent breakdowns, and we will establish relationships with reliable suppliers to minimize the impact of any potential disruptions in the supply chain.

### Financial Risk

Financial risks, such as unpredictable costs, fluctuating revenue, and potential cash flow issues, are inherent in any business venture. To mitigate these risks, we will maintain detailed financial records and regularly review our budget to identify potential areas of improvement. We will also establish contingency plans and reserve funds to cover unexpected expenses and ensure the financial stability of Toro Tom's Sports Bar and Grill.

# Legal Risk

Compliance with regulations and potential legal issues are risks that all businesses must consider. To manage legal risks, we will work closely with legal advisors to ensure full compliance with all relevant laws and regulations. Additionally, we will maintain comprehensive insurance coverage to protect against unforeseen liabilities and legal challenges that could arise.

# Reputation Risk

Reputation is vital in the restaurant industry, and any negative publicity or customer complaints could significantly impact our business. To mitigate reputation risks, Toro Tom's will prioritize customer satisfaction by providing exceptional service, maintaining cleanliness, and responding promptly to any feedback or concerns. We will also leverage social media and marketing strategies to build a positive reputation and increase visibility in the community.

In conclusion, while risks are inevitable in any business endeavor, Toro Tom's Sports Bar and Grill is committed to identifying and addressing potential risks proactively to ensure the long-term success and sustainability of our

establishment. By implementing comprehensive risk management strategies, we aim to navigate challenges effectively and achieve our goal of becoming a premier destination for sports enthusiasts in Lexington.

# Regulatory Compliance

At Toro Tom's Sports Bar and Grill, we prioritize creating a welcoming and inclusive environment for our guests. As part of our commitment to providing a top-notch experience, we understand the importance of compliance with all regulations and laws governing our business operations. Maintaining regulatory compliance is essential to ensuring the safety of our patrons, upholding our reputation, and avoiding any potential legal consequences.

### Compliance with Alcohol Regulations

As a sports bar and grill, we understand the strict regulations surrounding the sale and service of alcohol. Toro Tom's Sports Bar and Grill will adhere to all state and local laws regarding the sale of alcoholic beverages. This includes verifying the legal drinking age of all customers, enforcing responsible serving practices, and ensuring that our employees are properly trained in alcohol service. We will also maintain accurate records of all alcohol sales and comply with any reporting requirements as mandated by law.

### Health and Safety Regulations

The health and safety of our guests and employees are of utmost importance to us. Toro Tom's Sports Bar and Grill will comply with all health and safety regulations set forth by local health departments and other regulatory bodies. This includes maintaining cleanliness and sanitation standards, implementing proper food handling practices, and ensuring that our facility meets all necessary health and safety requirements. We will also provide training to our staff members on health and safety protocols to uphold a safe and healthy environment for everyone.

# **Employment Regulations**

Toro Tom's Sports Bar and Grill is committed to following all employment regulations to protect the rights of our employees. This includes complying with laws concerning fair labor practices, minimum wage requirements, overtime pay, and workplace safety regulations. We will also ensure that our hiring practices are nondiscriminatory and in compliance with all applicable laws regarding employment discrimination.

# Licensing and Permits

To operate legally, Toro Tom's Sports Bar and Grill must obtain all necessary licenses and permits required for our business. This includes obtaining a liquor license, health permit, business license, and any other permits as mandated by the local jurisdiction. We will stay up to date with the renewal of these licenses and permits to ensure continuous compliance with regulatory requirements.

In conclusion, Toro Tom's Sports Bar and Grill is dedicated to maintaining regulatory compliance in all aspects of our business operations. By adhering to all applicable laws and regulations, we aim to provide a safe, enjoyable, and legal environment for our guests to relax, socialize, and enjoy sports entertainment.

# 

# Pre-Launch

In order to successfully launch Toro Tom's Sports Bar and Grill, a comprehensive implementation plan is needed. This plan will outline all the steps and tasks that need to be completed before the grand opening to ensure a smooth and successful launch of the business.

### Pre-launch checklist:

### 1. Location and permits:

- Secure the location at 405 E Pacific St, Lexington, NE, USA
- Obtain all necessary permits and licenses for operating a sports bar and grill in Lexington

### 2. Menu development:

- Create a diverse menu with a variety of food and drink options
- Conduct taste tests and finalize recipes
- Set pricing for menu items

### 3. Staffing:

- Recruit and hire experienced cooks, servers, and bartenders
- Conduct training sessions for all staff members
- Develop a schedule for staff to ensure coverage during operating hours

### 4. Marketing and promotions:

- Develop a marketing strategy to promote the sports bar and grill
- Create promotional materials such as flyers, posters, and social media campaigns
- Establish partnerships with local sports teams and community organizations for promotional opportunities

### 5. Licensing and entertainment options:

- Obtain the necessary licensing for showing sports events on TV
- Set up audio and video equipment for viewing sports games
- Explore options for hosting live entertainment such as live music or trivia nights

### 6. Interior design and decor:

- Design the layout of the sports bar and grill to optimize space for seating and viewing screens
- Select furniture, lighting, and decor that create a welcoming and inviting atmosphere
- Install TVs and other equipment for viewing sports games

#### 7. Inventory and suppliers:

- Source suppliers for food and beverages
- Create an inventory management system to track stock levels and ordering needs

Establish relationships with vendors for regular deliveries

### 8. Technology and payment systems:

- Set up a point of sale system for processing orders and payments
- Create a website and online ordering system for customers
- Install security cameras and alarms for safety and security

By following this pre-launch checklist and carefully planning each step, Toro Tom's Sports Bar and Grill will be well-prepared for a successful grand opening and start of operations.

# Post-Launch

After successfully opening Toro Tom's Sports Bar and Grill, the next crucial step is to implement a comprehensive post-launch plan to ensure the success and smooth operation of the business. This implementation plan will cover various aspects including marketing strategies, staff training, operational procedures, and customer service efforts. By focusing on these key areas, Toro Tom's will be able to establish itself as a premier sports bar and grill in Lexington.

### Marketing Strategies

- 1. Launch a social media marketing campaign to promote Toro Tom's Sports Bar and Grill.
  - Utilize platforms such as Facebook, Instagram, and Twitter to engage with potential customers and build brand awareness.
  - Create engaging content such as sports trivia, game schedules, and special promotions to attract followers.
- 2. Implement a customer loyalty program to reward repeat patrons.
  - Offer discounts, special deals, and exclusive events for loyal customers.
  - Collect customer feedback to continuously improve the offerings and services at Toro Tom's.

### Staff Training

- 1. Conduct thorough training sessions for all staff members to ensure they are knowledgeable about the menu, policies, and customer service standards.
  - Train servers on upselling techniques and how to provide excellent customer service.
  - Provide bartenders with training on preparing drinks, handling transactions, and monitoring alcohol consumption.
- 2. Regularly assess staff performance and provide feedback and guidance to help them improve and excel in their roles.
  - Conduct monthly evaluations to recognize top performers and address any areas for improvement.
  - Offer additional training or resources as needed to support the growth and development of the staff.

# **Operational Procedures**

- 1. Establish daily opening and closing procedures to ensure the cleanliness, organization, and efficiency of the bar and grill.
  - Develop a checklist for staff to follow for tasks such as stocking inventory, cleaning equipment, and securing the premises.
  - Implement a system for monitoring and managing food and beverage inventory to prevent waste and ensure timely restocking.
- 2. Regularly review and update operational procedures to streamline processes and improve the overall efficiency of Toro Tom's Sports Bar and Grill.

- Conduct quarterly audits of procedures and seek feedback from staff members to identify areas for improvement.
- Implement changes and communicate updates to the team to ensure consistency and compliance.

### **Customer Service Efforts**

- 1. Implement a customer feedback system to gather input on the dining experience and identify areas for improvement.
  - Offer comment cards, online surveys, and in-person feedback options for customers to share their thoughts.
  - Review feedback regularly and address any issues or concerns raised by customers promptly and effectively.
- 2. Create a customer service training program for staff members to emphasize the importance of providing exceptional service to every guest.
  - Role-play scenarios with staff to practice handling difficult situations and resolving customer complaints.
  - Encourage a culture of hospitality and teamwork among the staff to ensure a positive and welcoming atmosphere at Toro Tom's.

By following this comprehensive post-launch implementation plan, Toro Tom's Sports Bar and Grill will be well-equipped to succeed in providing a welcoming and enjoyable sports viewing experience for customers in Lexington, NE.

# 5 Year Plan

As we look ahead to the future of Toro Tom's Sports Bar and Grill, our implementation plan focuses on long-term strategies to ensure the continued success and growth of our business. Over the next five years, we aim to solidify our presence in the community, expand our customer base, and increase profitability through targeted initiatives and investments.

### Year 2.

### Customer Loyalty Program

- Implement a customer loyalty program to reward repeat patrons and encourage customer retention.
- Offer special discounts, promotions, and exclusive events for loyalty program members.

### Partnerships and Collaborations

- Establish partnerships with local sports teams, schools, and community organizations to host events and promotions.
- Collaborate with local businesses to cross-promote and drive foot traffic to Toro Tom's.

### Menu Expansion

- Conduct market research to identify popular food and drink trends.
- Introduce new menu items and beverage options to appeal to a wider audience.

### Year 3:

#### Decor and Ambiance

- Refresh the interior design and decor to keep the space inviting and appealing to customers.
- Incorporate new technology, such as interactive screens and digital displays, to enhance the sports viewing experience.

#### Online Presence

- Enhance our social media presence and engage with customers online through regular posts, updates, and promotions.
- Launch a mobile app for easier online ordering, reservations, and loyalty program management.

#### Event Hosting

• Increase the frequency of live music events, themed parties, and sports watch parties to attract new customers and create a dynamic atmosphere.

### Year 4:

### Staff Training and Development

- Invest in ongoing staff training programs to ensure high-quality customer service and efficient operations.
- Provide opportunities for career growth and advancement for employees.

### Community Involvement

- Sponsor local sports leagues, tournaments, and charity events to demonstrate our commitment to the community.
- Organize community outreach initiatives, such as food drives and fundraisers, to give back to those in need.

### Outdoor Space

- Expand and enhance our outdoor seating area to accommodate larger groups and host outdoor events.
- Create a comfortable and aesthetically pleasing outdoor environment for customers to enjoy.

### Year 5:

### Expansion

- Explore opportunities for expanding to new locations or opening additional branches in neighboring towns.
- Conduct market research and feasibility studies to identify viable expansion options.

### Sustainability

- Implement sustainable practices, such as energy-efficient lighting, recycling programs, and eco-friendly packaging, to reduce our environmental impact.
- Partner with local suppliers and vendors who share our commitment to sustainability.

### Customer Feedback and Reviews

- Solicit feedback from customers through surveys, reviews, and focus groups to continuously improve our services and offerings.
- Use customer insights to make data-driven decisions and prioritize areas for improvement.

By following this comprehensive five-year implementation plan, Toro Tom's Sports Bar and Grill aims to achieve sustainable growth, customer satisfaction, and long-term success in the competitive sports entertainment industry.